



**I MINA'TRENTAI KUÁTTRO NA LIHESLATURAN GUÁHAN**  
**RESOLUTION STATUS**

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE COMMITTEE REPORT FILED	NOTES
173-34 (LS)	Dennis G. Rodriguez, Jr. Joe S. San Agustin	Relative to commending and congratulating Hope Hiura – Hilton Guam Resort & Spa as the winner of the 2017 HERO Award for the Non-Supervisory Category and to further expressing a most sincere Un Dángkolo Na Si Yu'os Ma'áse' to her for her service to our island and our people.	7/24/17 11:29 a.m.	7/28/2017 11:00 a.m.						

**I MINA'TRENTAI KUÁTRO NA LIHESLATURAN GUÁHAN**  
**2017 (FIRST) Regular Session**

Resolution No. 173 -34 (LS)

Introduced by:

Dennis G. Rodriguez, Jr.   
Joe S. San Agustin 

**Relative to commending and congratulating Hope Hiura – Hilton Guam Resort & Spa as the winner of the 2017 HERO Award for the *Non-Supervisory* Category and to further expressing a most sincere Un Dangkolo Na Si Yu'os Ma'åse' to her for her service to our island and our people.**

2017 JUL 24 AM 11: 29

1        **BE IT RESOLVED BY THE COMMITTEE ON RULES OF I**  
2 ***MINA'TRENTAI KUATRO NA LIHESLATURAN GUÁHAN:***

3        **WHEREAS,** since 2008, Hope Hiura, has been a Sr. Administrative Assistant  
4 at the Hilton Guam Resort & Spa Human Resources office; and

5        **WHEREAS,** Hope is also the reigning Heart-of-the-House Team Member of  
6 the Year, selected for her commitment of treating all Team Members like VIP guests  
7 and is constantly recognized by her peers for her excellent service; and

8        **WHEREAS,** when Team Members come to the HR Office for assistance,  
9 almost all of them immediately ask for her since she naturally puts them at ease with  
10 her friendly demeanor; and

11        **WHEREAS,** Hope is a true team player who always volunteers her time to  
12 assist for all hotel activities; and

13        **WHEREAS,** while treating our internal customers with a superior level of  
14 service, Hope is a role model for how they should be treating all of our guests. In  
15 Handling recruitment, she is also the first person that shares the importance of

1 hospitality with the newest members of the hotel’s Team during their mini-orientation;  
2 now therefore, be it

3 **RESOLVED**, that the Committee on Rules of *I Mina'Trentai Kuâtro Na*  
4 *Lihsaturan Guåhan* does hereby, on behalf of *I Lihsaturan Guåhan* and the people  
5 of Guam, commend and congratulate Hope Hiura – Hilton Guam Resort & Spa as the  
6 winner of the 2017 HERO Award for the *Non-Supervisory Category* and to further  
7 expressing a most sincere Un Dångkolo Na Si Yu'os Ma'åse' to her for her service to  
8 our island and our people; and be it further

9 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules  
10 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of  
11 the same be thereafter transmitted to Hope Hiura; and to the Honorable Edward J.B.  
12 Calvo, *I Maga'lahaen Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF  
I MINA'TRENTAI KUÂTRO NA LIHESLATURAN GUÅHAN ON THE \_\_\_\_  
DAY OF \_\_\_\_ 2017.**

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**Benjamin J.F. Cruz**  
Speaker

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**Régine Biscoe Lee**  
Chairperson, Committee on Rules

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**Régine Biscoe Lee**  
Legislative Secretary